



Pictured above—Warren County TELECOM Team Members at the 2023 TELECOM Excellence Awards

REMINDER: MONTHLY MAINTENANCE ~ Wednesday, February 21, 2024

*CentralSquare maintenance - 5:00am - 8:00am | *Monthly maintenance - 5:00pm- 8:00pm

IMPORTANT ESO UPDATE

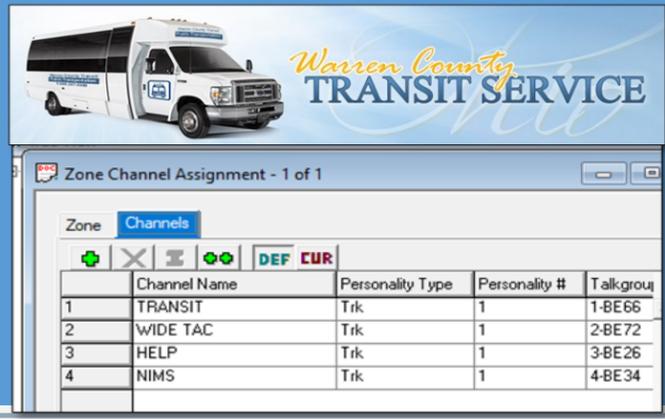
- ESO uploads/imports are complete, Telecom contacting FDs to arrange historical data handoff.
- Telecom is planning on removal of the Zoll environment, time-line to be determined based on historical data handoff and ESO correction review.
- The recent ESO data breach information can be found by clicking this [Notice of Cybersecurity Incident](#)
- Please contact Joe (joseph.newton@wcoh.net) with any questions.



Warren County Transit provides neighboring bus/public transportation services at convenient, low cost on demand, curb to curb, for anyone in Warren County regardless of age or income. It serves our Warren County community and is beneficial for elderly individuals who are independent but unable to drive.

These buses are funded by the Warren County Commissioners; however, they are operated by an outside agency. In the past, the driver's only means of communication was radio. The Transit radios have been set up by TELECOM to include interoperability talkgroups.

In January 2024, WC transit has a new outside agency managing the service. With this service, they will use computers for communication and dispatching. TELECOM has worked with the new company to retain the radios for emergency situations. Telecom will continue to provide service for the radios so they will retain the interoperability channels.



BAR Report (Benefit Assessment Report)

It is that time again!
 Fire/EMS and Law Enforcement partners will receive their BAR FYE 2022 by April 1, 2024.

Our expectation is that you will review it for accuracy within 30 days of receipt and submit needed changes to help@wcoh.net with subject line: 'BAR REVIEW'.

This report ensures rosters are accurate and avoids unnecessary spending.



Questions? Please contact: Lisa.Hicks@wcoh.net

DID YOU KNOW ~ "WHY DOES MY RADIO BONK?"

Listed below are some of reasons why:

- The number one reason is you are probably trying to talk at the same time as someone else. Quick keying after someone has stopped talking is the most likely.
- Tailgating, or being too close to someone else's transmission will cause a bonk. Quick keying after a dispatcher's transmission using a M.C.C. radio console will not bonk.
- You're inside a building or located in an area with poor radio coverage.
- Your vehicle antenna is loose, broken, or missing.
- Your portable radio doesn't have the correct antenna, or it is loose.
- If the system is busy. This typically only occurs when we are in a big storm, snow-storm during rush hour, or other large incident affecting many agencies. The radio will bonk 3 times for a busy and then beep you back (dit, dit, dit) when you have a clear channel assigned to you letting you to "key now".

Best wishes to Chief Wehmeyer

Deerfield Township thanked and celebrated the career of Deputy Chief Wehmeyer for his 22 years of dedicated service. The Fire Community and other agencies took time to wish him well as the new Fire Chief of the Village of Lockland. Telecom attended to show support and recognition at Station 57.

On behalf of TELECOM ~ Best wishes Fire Chief Wehmeyer!



Pictured above: Chief Wehmeyer and Deputy Chief Brinker

Pictured below: Deputy Chief Hannigan and Chief Wehmeyer



Pictured above: Joe Newton, Jeff Cepin, Tim Simpson, Chief Wehmeyer, Josh Moyer and Lisa Hicks

WINDOWS and MOBILE DATA COMPUTERS/LAPTOPS

It is time to start thinking about Mobile Data Computer/MDC (MDC – any mobile device with a Windows OS (operating system) that connects to the PSN (Public Safety Network) via VPN (Netmotion)) and their future with the upcoming Windows 11. The end date for Telecom's use of Windows 10 will be July 31, 2025. We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware.

As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro's 6, 7, 8. I will be following up with individual department emails containing MDC lists of what is and isn't supported.

Here are the current systems from Panasonic Toughbook line:

- **G2 - CF20** replacement [CLICK HERE](#)
- **CF-33** [CLICK HERE](#)
- **FZ-55** [CLICK HERE](#)
- **CF-40** - Fully-rugged FZ-55 (No one has yet) [CLICK HERE](#)





Warren County · Ohio TELECOM Matters

our monthly newsletter of things that matter. all things Telecom.

Telecom Honors Chief Wysong

On January 5th Chief Wysong from Clinton Warren Joint Fire District was laid to rest at Clarksville Cemetery. Funeral services took place at Bible Baptist Church in Wilmington, followed by an apparatus procession down US22 and past CWJFD Station 60 to the cemetery. The services, culminated in Chief's final call and a flyover by Carflight.

TELECOM was among the agencies represented, including nearly every Fire Department from both Warren and Clinton Counties. Several Warren County Departments had personnel and/or equipment also covering runs for CWJFD during the services. **Chief Wysong will be missed.**



FEBRUARY IMPORTANT DATES



JEFF CEPIN
16 YEARS!

HAPPY B-DAY!
FEB. 16!

Congrats Charlie!

Charles Zugaro, Infrastructure Systems Analyst 1, completed The Fortinet Fortigate 7.4 Operators online course!
Congrats!!!

FORTINET
Training Institute

This acknowledges that
Charles Zugaro
successfully completed the course
FCA - FortiGate 7.4 Operator Self-Paced



Rob Rashotte
Vice President, Fortinet Training Institute

Date: January 23, 2024

Annual Telecom Excellence Awards

Every January, we honor and present someone with the Telecom **Annual Excellence Award**. This award is presented to an individual for the previous year's extraordinary work and exceptional contributions. We take this time to reinforce the importance of thanks, recognition and appreciation for a job well done to all individuals nominated by their peers, as they stood out as an

"example" of Telecom's 6 core values of Collaboration, Continuous Improvement, Innovation, People, Service and Transparency. Please help me congratulate this year's **Honorable mention**: Tyler Blair, David Shiverdecker, Joe Newton, Dustin Flint, Tommy Kramer and Kim McKinney.

This year's WINNER: Philip Bomer!



2023 TELECOM Excellence Awards

WEDNESDAY, JANUARY 17, 2024



WINNER:
PHILIP BOMER



Be a part of our Team

WE ARE HIRING!

Here's your chance to shine!

Positions:

- Communications Systems Analyst 1
- Infrastructure Systems Analyst

Apply online:

- Click [here](#) to apply



#TCKudos Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to the employee and their Supervisor/Department Head. **If you know of someone from Telecom that has gone over and above, please take the time to [nominate](#) them!**

#TCKudos

To: Charles Zugaro Dept: BRAVO
From: Corey Burton Date: 01/10/2024

Thank you for...
Charles volunteered to bring equipment down, during poor weather conditions, from one of CHARLIE's vehicles. His help assisting our team when we were spread thin was extremely helpful!

Well Done Charles and Rhonda!

#TCKudos

To: Rhonda Bernard Dept: Telecom
From: Ashley Richardson Date: 01/17/24

Thank you for...
always helping with any and all questions/issues that may arise with RMS. It doesn't matter how big or small my problem is, I know if I get ahold of Rhonda for help, she will jump on it and fix the problem. If it's a little more complex, I know Rhonda will get to the bottom of the issue and figure it out. It definitely makes my job easier knowing I can reach out at any time. Thank you!

